

The Fidelity Security Group is committed to ensuring that personal information is collected, processed, stored and destroyed in line with our lawful obligations as set out in the Protection of Personal Information Act, 4 of 2013.

We do from time to time collect and process personal information. This will relate mainly to the services we offer to you as our client alternatively from suppliers with whom we have a business relationship. The information we collect and the extent to which same is processed will depend on the purpose the information is collected for. We strive to only collect the information we require for a particular purpose.

You have the right to contact us to enquire whether we are in possession of any of your personal information as well as to verify and/or request correction, deletion or destruction of same. Please take note that there are instances where a fee may be payable as prescribed in the Act.

Should you wish to get in contact with us in this regard please phone our Legal Department directly on 011 763 9000.

We are committed to ensure safe keeping of your information and will continue to improve our security systems to ensure that none of your information is leaked to or accessed by unauthorized personnel / third parties.

Please take note that you have the right to complain to the Information Regulator who can be contacted on:

The Information Regulator

SALU Building

316 Thabo Sehume Street

Pretoria

Tel: 012 406 4818

Fax: 086 500 3351

Email: [infoereg@justice.gov.za](mailto:infoereg@justice.gov.za)